

DIGITAL PARENT/CARER JOURNEY S1 - S6

DIGITAL JOURNEY TO SUPPORT CONTACT WITH THE SCHOOL OFFICE



Dear Parent/Carer,

We are providing you with helpful information and links to digital programmes which are used for the administration functions to support your child at school. It would be helpful if you could sign up to the programmes if you have not already done so.

This will save time and paper for both you and the school office.

All of the information you require is contained in the following sections.

We would appreciate if you could take time to provide feedback on your experiences of signing up to the various programmes <https://forms.office.com/e/QeBmcPvUKF>

Kind regards,
Administration and Business Support Team
Education Services

parentsportal.scot

Parents Portal is a digital programme which replaces the school bag run. This programme enables you to:

- Update your address and contact details
- Review the Annual Data Check which contains personal details about your child
- Sign Permission Slips electronically
- Make online booking for Parents Evenings (for Primary Schools only).
- View your child's attendance, timetable and school calendar
- Report your child's Absence
- Access to key info e.g., Period Dignity.

To access Parents Portal, you must have a MyGov Account. To create a MyGov Account, please click [here](#)

If you already have a MyGov Account, please access Parents Portal [here](#)



In order to enjoy the benefits of Groupcall, please ensure you provide your mobile number and your email address to your child's school. This package means you can be sent urgent alerts and easily respond to any communications from the school.

You can download the free Xpressions app to your IOS or Android mobile on your respective app store.

To find out more about Groupcall and the Xpressions app, please click [here](#)



ParentPay is a user-friendly online payment system which enables you to support your child's all-round experiences at school. You can:

- Add funds to your account
- Pay and pre-select school meals
- Monitor your transaction history
- Provide permission for school trips and activities
- Pay for trips and activities

This payment system eliminates the need for your child to be carrying cash to school. It also reduces the need for cash to be kept in school.

It is important to pre-select school meals, as this means the kitchen staff can plan ahead. This reduces food waste and gas emissions, thus helping the environment.

To access ParentPay, please click [here](#)



The National Entitlement Card allows young people, under the age of 22 years old, to access free bus travel throughout Scotland.

To do this, you will need to apply for a NEC card and provide the necessary information requested. This card will not need to be replaced, unless lost.

If your child had a free bus travel pass in Primary School, you are required to reapply for an updated card when they turn 12 years old.

To apply for an NEC, you will require a My Gov account and will need to access the website.

Please click [here](#) to apply for a NEC card.